



## **Inability to Attend: Attendee & Exhibitor Refund Policy**

powered by **RAINPROTECTION.INSURANCE.**  
WHERE YOUR EVENT GETS INSURED

**Refund Insurance is now included with your registration fee. You will receive a 100% refund of your registration fees, if you are unable to attend this ongoing event due to a reason covered under the policy: The event must go on and cannot be canceled for this coverage to apply.**

**For Exhibitors: It is the exhibiting "company" that is insured, not individual staff. So in order for an exhibiting company to be refunded under the program, the exhibiting company would need to be unable to attend the event and so they are unable to man their booth.**

### **What is covered:**

- 1) **The death, injury, or illness** happening to the attendee or exhibitor, a member of their immediate family who is under the age of 70, or any person(s) in the group due to attend the event with the attendee or exhibitor;
- 2) **Adverse weather** including snow, frost, fog or storm where the Police service or other local Government agency have issued warning not to travel;
- 3) **Mechanical breakdown, accident, fire or theft** in route of a private vehicle taking the attendee or exhibitor to this event;
- 4) **Jury Duty** which the attendee or exhibitor was unaware of at the time of registration;
- 5) **The attendee or exhibitor being summoned to appear at court** proceedings as a witness which they were unaware of at the time of registration;
- 6) **Burglary or fire at the residence of the attendee or exhibitor** in the forty-eight (48) hours immediately before this event that required attendance of the emergency services;
- 7) **The attendee or exhibitor being a member of the armed forces** and being posted overseas unexpectedly;
- 8) **Unexpected disruption of the public transport networks** the attendee or exhibitor could not have reasonably known about before the date or time of this event;
- 9) **The attendee or exhibitor being relocated for work** more than one hundred (100) miles from the work location which they were unaware of at the time of booking, **or they are unexpectedly terminated from their job.**

(Subject to Exclusions)

**This insurance coverage starts:** The moment you pay your registration fee

**This insurance coverage ends:** Upon the show opening on the first day of the event

### **How to Submit a Claim:**

Claims must be submitted within 30 days of the end of the event.

To request a refund, please go to claims website: [Rainprotectionrefunds.com](http://Rainprotectionrefunds.com)

You will be asked to enter some information and provide a few supporting documents.